

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT			1. CONTRACT ID CODE	PAGE OF PAGES 1 2	
2. AMENDMENT/MODIFICATION NO. 118		3. EFFECTIVE DATE See Block 16C	4. REQUISITION/PURCHASE REQ. NO.	5. PROJECT NO. (If applicable)	
6. ISSUED BY John F. Kennedy Space Center, NASA Procurement Office – ODIN –OP-OS-ODIN Kennedy Space Center, FL 32899		CODE	7. ADMINISTERED BY (If other than Item 6)		CODE
8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State, and Zip Code) OAO Corporation 7375 Executive Place Seabrook, MD 20706			(x) 9A. AMENDMENT OF SOLICITATION NO. 9B. DATED (SEE ITEM 11) 10A. MODIFICATION OF CONTRACT/ORDER NO. NAS5-98144/CC90300B 10B. DATED (SEE ITEM 13) December 1, 2001		
CODE		FACILITY CODE			
11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS <input type="checkbox"/> The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers <input type="checkbox"/> is extended, <input type="checkbox"/> is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning ___ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGEMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.					
12. ACCOUNTING AND APPROPRIATION DATA (If required)					

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.	
A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.	
B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).	
XX C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF: FAR CLAUSE 52.212-4 CONTRACT TERMS AND CONDITIONS-COMMERCIAL ITEMS, (c) CHANGES	
D. OTHER (Specify type of modification and authority)	

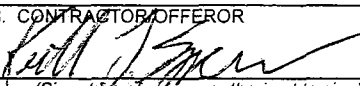
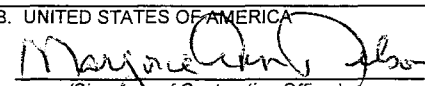
E. IMPORTANT: Contractor ☐ is not, ☒ is required to sign this document and return **1** copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

KENNEDY SPACE CENTER --- ODIN SERVICES

Revised Delivery Order Part 1, Item 8, Return to Service Clarification

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print) Keith L. Spencer Sr. Contract Manger		16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) Marjorie Ann Nelson Contracting Officer	
15B. CONTRACTOR OFFEROR  (Signature of person authorized to sign)	15C. DATE SIGNED 25 May 2004	16B. UNITED STATES OF AMERICA BY  (Signature of Contracting Officer)	16C. DATE SIGNED May 27, 2004

NSN 7540-01-152-8070
PREVIOUS EDITION UNUSABLE

30-105

STANDARD FORM 30 (Rev. 10-83)
Prescribed by GSA
FAR (48 CFR) 53.243

1. The purpose of this modification is to clarify the return to service requirement and to incorporate revised prices.
2. Item 8 of Delivery Order Part I, Services and Prices, is deleted in its entirety and replaced by the following:

RETURN TO SERVICE CLARIFICATION (revised) - (Reference Master Contract C.5.9.7 and C.5.5.3) – The Return to Service (RTS) charge is applicable to seats that require a physical visit to return to service. The RTS charge falls into one of three categories, to be determined on a case-by-case basis by the DOCOTR.

- (a) Desktop RTS – is applied to desktop seats when the end user has implemented a change that results in the configuration becoming unstable or ceases to be interoperable and requires a return to the baseline seat configuration. The Desktop RTS is typically applicable to the following:
 - i. End user moves equipment without an order and/or requires dispatch to reconnect/reconfigure (e.g., user gives his or her Laptop to another user without following Center's procedures for M/A/C).
 - ii. End user installs non-ODIN-supported S/W and the system becomes unstable or ceases to operate.
- (b) Communication RTS – applies to telephones, networks, admin radio, fax and local video. The Communication RTS charge is typically applicable to the following:
 - i. Reconnecting telephone or network drops when end user is unable to reestablish the connection
- (c) Software RTS – A software RTS is applicable when remote software capability has been disabled by an end user and requires a manual software update (e.g., SMS). This charge may not be assessed until the third occurrence by an end user.
- (d) The following prices shall apply to this Delivery Order:

Desktop RTS charge per seat	\$150.00
Communication RTS charge per seat	\$ 60.00
Software RTS charge per seat	\$ 40.00

3. All other terms and conditions of this Delivery Order remain unchanged.